



# City of Bristol Tennessee

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FOR IMMEDIATE RELEASE  
Thursday, November 07, 2013

Contact: Frank Neal, Utility Services Superintendent  
Public Works Department  
Utility Services Division  
Telephone: (423) 989-5677  
Email: [fneal@bristoltn.org](mailto:fneal@bristoltn.org)

## **Redstone Subdivision Undergoing Smoke Testing in Addition to Sewer Survey**

Inspection crews will be conducting a physical survey of the sanitary sewer system in the Redstone area located in the east end of the city beginning Monday, November 11, 2013 and continuing through mid-December. The survey will involve the opening of manholes in streets, alleys, and easements in yards. An important task of the survey will be the “smoke testing” of both public and private sewer lines. Video recordings and/or photographs will be taken to record the locations of defects indicated by this testing. Property owners will be notified in writing of any private sewer defects for eventual correction.

The smoke that you see coming from the vent stacks on homes or from the ground is NON-TOXIC, HARMLESS, AND CREATES NO FIRE HAZARD. The smoke should not enter your home or business unless you have defective plumbing or dry drain traps. As a precautionary measure, the city recommends that customers check all drain lines, including sink, bathtub, and floor drains, throughout their home or business to insure they do have water in them. If you are unsure, run water into drains for a few seconds. Should smoke enter your home or business, you may contact the smoke testing crew working in the area and they will be pleased to assist you in determining the cause. If they cannot be located, please contact the city at 423-989-5677 or 423-989-5513. If it is determined you have defective plumbing, you should consult a licensed plumber to correct the problem.

Residents' cooperation in this survey will be greatly appreciated. The information gained from the study will be used to improve sewer services and may reduce the eventual cost to customers.

If you have any questions or concerns during this testing and survey, please do not hesitate to contact Mr. David St. John, Utility Services Manager, or Mr. Frank Neal, Utility Services Superintendent, at (423) 989-5677 or (423) 989-5513.