Have a Job but No Transportation?
Try the City’s Job Access transit and other transit programs

Found a job, but now you need transportation? Car broke down and you now have no way to work? Just can’t pass that driver’s test? Put your worries and mind at rest, ride the bus and leave the driving to us. There are two unique programs offered by the city to assist its citizens with a way to work or other places one might need to go.

The Job Access program is a service available for city residents in assisting them with transportation to and from work. For those residents who have jobs that require they be on the job prior to 7:00 AM or possibly stay until after 6:00 PM when the fixed route busses cease to operate, the Job Access program is the answer. The cost is only sixty-cents each way and is offered by appointment and availability. For assistance call 423-989-5586, leave a message that includes your name, address, phone number, where you work and what time you need to be on the job site. Someone will call you back to confirm all the information and to review the details of the program. The call must be made 24-hours in advance in order to allow for scheduling. This service is on a first come first serve basis and only operates within the city limits of Bristol Tennessee. The times and space are limited. The service is available for those requiring the assistance of the Department of Human Services or the Sullivan County Health Department in Blountville, TN. This service too, requires 24 hour notice and operates normally between the hours of 10:00 AM and 1:30 PM. Transportation is available Monday through Saturday and most holidays except Thanksgiving and Christmas.

Para Transit routes are also offered by the city. These services are available for persons unable to use the regular bus transit. Persons must be certified as specified by ADA requirements. Bristol Transit provides the necessary forms for individuals to qualify. There is no charge for this service, but one must be certified. Certification personnel may be contacted at the 423-989-5586 number. When calling, make sure to request the Para Transit service rather than Job Access. “It may take as much as 72 hours to arrange for certification, so please do not make appointments or such without first clearing certification,” said Wes Ritchie, Transit Manager. “Once individuals have been certified, they may call anytime to request the service; just remember to clearly request Para Transit.” The hours of this service are from 8:00 AM to 4:00 PM. The service is usually utilized by those needing transportation to medical services or picking up medication at their local pharmacy.

For more information on these services or the city’s fixed route transit contact Wes Ritchie @ 423-989-5582 or email writchie@bristoltn.org