

## **News Release**

FOR IMMEDIATE RELEASE Friday, February 26, 2016 CONTACT: Director, Terrie Talbert Community Relations

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## City inviting development community to March meetings

The City of Bristol, Tennessee will be hosting its first semi-annual meeting where developers, contractors, homeowners, and other members of the community are invited for a conversation with City Officials, Planning and Codes Enforcement staff.

The city will provide two opportunities to meet, the first being Tuesday, March 3, 2016, for breakfast from 7:00 to 9:00 AM. The second opportunity is scheduled for Thursday, March 8 for lunch from 11:00 to 1:00 PM. Both meetings will take place in the Ewell Easley Annex located at 104 8<sup>th</sup> Street. The new Community Development Director, Brian Rose, will be on hand to listen to any comments or concerns the development community may wish to share.

The city will also be introducing a new evaluation tool. A Community Development Customer Satisfaction Survey has been posted on the department's web pages (www.bristoltn.org/945/survey). The survey was designed in an effort to assess customer service satisfaction within the department. "We are asking all our customers to complete the short 5-minute survey," said Bill Sorah, City Manager. "Our customers' responses will help us identify what we are doing right and where the business community feels we could make improvements."

Customers can share their comments with the city by completing the on-line survey. The data collected will be viewed not only by the Community Development and communications staff, but by senior city staff as well. The evaluation document allows staff to see real-time analytics of collected data.

For more information contact Brian Rose, Director of Community Development at 989-5500 Ext. 2129 or email brose@bristoltn.org